M Health Fairview Quality and Patient Safety Department

Summer Internship

Internship Goals:
- To educate pre-professionals about the importance & impact of quality improvement
- To influence future healthcare professionals to be involved in quality improvement work
- To educate about quality improvement tools
- To advance quality improvement work at M Health Fairview (UMMC and UMMCH)

Areas of Work and Support:
- Academic Medical Center: Adult or pediatric hospital, Behavioral Health
- Mentors: Chief Quality Officer (MD); Chief Medical Officer; Medical Directors
- Project leaders: Clinical & Quality Dept. Staff

Project Focused: Sample of 2018 projects
- Readmissions – patient interviews
- Reducing HAC’s – Surgical Site Infections
- Pt Experience – standardized rounding
- Peds ICU Transfer prediction score
- Central line insertion – reduce VTE & CLABSI
- Oncology service line – hospice referrals
- Patient flow – EVS bed turnaround

Position Details:
- 8 week internship: July 1 – Aug. 23, 2019
- 32 hours per week
- Flexible schedule on weekdays
- Paid position – ~$4100
- Jobs Posted on:
  o U of MN Medical School Job Opportunities
  o Handshake Job Posting site

Quotes from 2018 Interns:
What was most beneficial?
“Being able to work directly with physician mentors, direct some of one’s own project & understand how patient care works on a macro level is a very useful skill that is not necessarily provided by medical education.”

“Observing in the OR, learning how to process map, shadowing a physician involved in QI, organizing/analyzing health care data, QI concepts you learn over the summer.”

Preferred Qualifications:
- Coursework in quality & safety for healthcare providers
- Participation in quality improvement work during 1st year of medical school
- Institute for Healthcare Improvement (IHI) Open School: Basic Certificate in Quality & Safety

Questions? Contact:
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